

Government of India
Ministry of Communications,
Department of Telecommunications,
Office of Controller General of Communications Accounts,
Administration Branch,
2nd Floor, UIDAI HQ Building, Bangla Sahib Marg,
New Delhi – 110 001

Dated: 23.01.2024

To

All Pr.CCA/CCA/Jt.CCA (I/C)

Sub: Request for feedbacks, Testimonials and Stories on significant impact witnessed or experienced by the stakeholders/users of SAMPANN and SARAS Portal- regarding.

The undersigned is directed to refer on the aforementioned subject and to enclose herewith a copy of reference No. MEDIA-2023-ACTIVITIES dated 09.01.2024 received from DDG (Media), Media Division DoT HQ New Delhi for information and necessary action. The feedback/information in this regard may be forwarded with the approval of CGCA.

This issues with the approval of competent authority.

Encls: As above.

21/11/2024
29/11/2024
(Sanjay Sharma)
ACAO (Admin)

Email ID: dycgcacoord-dot@gov.in

Copy to: -

1. PS to CGCA.
2. PS to Addl. CGCA.
3. All Jt.CGCA with a request to furnish any relevant material/informat5ion with regard to their respective branch, as mentioned in the DoT HQ letter referred above to the Nodal Officer O/o CGCA for taking further necessary action.
4. Shri Zafar Iqbal, Dy, CGCA (C&A) & Nodal officer for information and taking necessary action.
5. Office Copy/Spare copy.

Signed by
Sanjay Sharma

Date: 29-01-2024 15:00:40

1042062/M/F

May coordinate in
Dy. CA (CRA)
P. S. S. S. S.
12/1/24

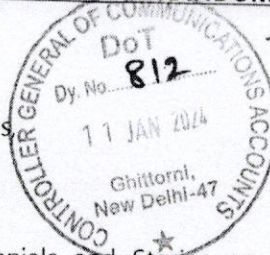
No. MEDIA-2023-ACTIVITIES
GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS
MEDIA DIVISION

New Delhi, dated the 09th January 2024

OFFICE MEMORANDUM

To

Member (Finance),
Department of Telecommunications
Sanchar Bhawan, New Delhi



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16/1/24

9/01
Add (1-7)
C. C. C. A.

Subject: Request for Feedbacks, Testimonials and Stories on significant impact witnessed or experienced by the stakeholders/users of SAMPANN and SARAS Portal

Sir,

As you may be aware that focus of Media Division lies in amplifying the impact of various reforms, policies, rules, and regulations initiated by the Department. The Media Division has diligently strived to facilitate the dissemination of information regarding achievements, initiatives, and noteworthy announcements, aligning with the Department's goals and the interests of the stakeholders.

2. In this regard, to highlight the significant impact of recent reforms and initiatives in various fields related to Pensioners, we are seeking testimonials, stories, and narratives from stakeholders and users of SAMPANN Portal. These stories and experiences serve as powerful tools in conveying the noticeable effects of reforms in the process of disbursement of pension. Hon'ble Prime Minister had inaugurated the SAMPANN Portal and it is understood that since its inauguration, almost 4.5 lakh Pensioners have migrated to SAMPANN.

3. Similarly in line with ongoing reforms and departments push for ease of doing business, another important initiative is SARAS portal. Various reforms and changes brought in the field of Revenue Management by department for Ease of Doing Business for Telecom Licensees forms another success story.

4. We therefore kindly request you to arrange to provide feedback, testimonials, stories, or any significant impact witnessed or experienced by the stakeholders/users of SAMPANN and SARAS Portal due to introduction of the portals.

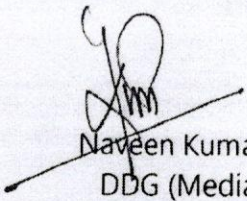
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Put up all action
point by tomorrow.

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5. Any other innovative initiative, which not only focuses on revenue management or pensioners but also has a larger social cause, pictures and videos of such activities including feedback from people should be recorded, shared on social media platforms and shared with media team at **email address: media-dot@gov.in**. This collaborative effort will ensure a comprehensive and impactful representation of the success achieved through DoT initiatives.



Naveen Kumar
DDG (Media)

Copy to:

1. PSO to Secretary (T)
2. Sr. PPS to AS(T)